

FIREFIGHTER 1
CHAPTER 4 - COMMUNICATIONS

1. The Communications Center serves as the central processing point for all information relating to an emergency incident and all of the information relating to the _____
 - A. location, status, and activities of the FD units
 - B. location, activities of the FD units, and weather conditions
 - C. status, weather conditions, and activities of other agencies
 - D. FD unit locations, caller locations, and PD activities

2. One of the most important skills of the telecommunicator is:
 - A. respond professionally
 - B. communicate effectively
 - C. voice control
 - D. memorize information

3. Which of the following is not one of the five major steps in processing an emergency incident:
 - A. Call receipt
 - B. Steps to perform CPR
 - C. Location validation
 - D. Unit selection

4. What are the three types of fire service radios?
 - A. Shortwave radios, base stations, and duplex radios
 - B. Portable radios, mobile radios, and shortwave radios
 - C. Portable radios, mobile radios, and base stations
 - D. Duplex radios, trunking radios, terminal radios

5. Handheld battery operated portable radios have _____ transmitting power.
 - A. Limited
 - B. Extended
 - C. Overpowering
 - D. Permanent

6. A Trunking System is:
 - A. A group of shared frequencies controlled by a computer.
 - B. A shared frequency controlled by a computer.
 - C. A group of shared radios controlled by a computer.
 - D. A group of frequencies used by the highway department.

7. Which of the following statements is most correct?
 - A. Speak across the microphone at a 90-degree angle and hold the microphone 2 to 3 inches from your mouth.
 - B. Listen to determine that the channel is clear of any other traffic.
 - C. Depress the push-to-talk and immediately speak.
 - D. Hold the push-to-talk button for at least 2 seconds once you have finished speaking to ensure your message is received.

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8. The use of ten-codes in radio transmissions are not approved by which agency?
 - A. Incident Action Plan (IAP)
 - B. Incident Command System (ICS)
 - C. National Fire Protection Association (NFPA®)
 - D. National Incident Management System (NIMS)

9. When an emergency call comes in on a fire department telephone line you should:
 - A. Dispatch the call yourself
 - B. Have your crew go to the callers location and assess situation
 - C. Follow your departments SOPs
 - D. Have the caller hang up and call 911

10. Which of the following regulates all radio communication in the United States?
 - A. Public Safety Answering Point (PSAP)
 - B. Federal Communications Commission (FCC)
 - C. National Fire Incident Reporting System (NFIRS)
 - D. Emergency Service Specific Telecommunications Center